

Community Research In South Pontefract 2006

Wakefield District Partnership



Eastern Wakefield **NHS**
Primary Care Trust

South Pontefract Community Partnership

CRiSP 3

Meet the Team



Ken McRitchie



Phyllis Frankland



Reg Greenhough



Colin Willock



Elaine Marsh



Joan Ward



Sue Belcher

CONTENTS

Page 1	Contents
Page 2	Introduction
Page 3	Methodology
Page 4	Researchers comments
Page 5 – 11	CHARTS: Analysis of questions
Page 12 – 14	CHARTS: Analysis of Question 14 “What Facilities do you require in your community?”
Page 15 -16	CHARTS: Analysis of Question 21 “What Youth Provision is required?”
Page 17 – 19	CHARTS: Analysis of Question 23 “Why do you not feel safe in your community?”
Page 20	Recommendations
Page 21	Conclusion & South Pontefract Community Partnership
Page 22	Review of research software COMPASS & Glossary of Terms
Page 23	Appendix
Page 24 – 27	Questionnaire
Page 28	Map of research area
Page 29	Post Codes

Introduction

This piece of research was instigated by the South Pontefract Community Partnership (S.P.C.P.) to find out what the people of the area wanted / needed after the C.R.I.S.P. 1 & 2 reports (C.R.I.S.P. Community Research in South Pontefract) The Partnership was responding to a lack of recommendations from C.R.I.S.P. 2.

C.R.I.S.P. 1 research resulted indirectly in the rebuild of St Mary's, the development of the Willow Park Football Club, the redeveloped parking facilities at the Circle.

C.R.I.S.P. 2 research, nothing resulted from this research, mainly because it took too long for the findings and report to be produced.

The geographical area covered was south of the A645 Wakefield / Knottingley Road, this still covers part of the two political wards, those of Pontefract North and Pontefract South. But with this research the area was opened to cover a wider span than the previous two C.R.I.S.P. researches, which covered the area of S.R.B. 6 (Single Regeneration Budget). We believe that our local area shows a high genetic level of people in retirement and unemployment, this being a direct result of the demise of the mining industry.

303 questionnaires were completed in this rapid appraisal, and the postcodes showing the streets covered are in the appendix of this report.

Initially 9 people were recruited, and 7 volunteer members of the community continued and carried out this work, all worked closely together as a team, meeting twice weekly, for the training sessions.

Two of the team were involved at the first meeting with Helen Monks E.W.P.C.T. and Julie Carritt St Mary's Centre Manager, who wrote the bid together, for funding from Neighbourhood Renewal Learning Action Plan. The team then controlled and managed the budget themselves.

Training and guidance throughout the process was provided by Patricia Muramatsu (Development Worker Eastern Wakefield Primary Care Trust.)

The community researchers involved have designed and planned the questionnaire. The team have conducted the interviews and inputted the data, held a launch event, have monitored the demographics of the research on a weekly basis, and used the software COMPASS to produce graphs and analyse the responses.

The team have all been involved in the design and contents of this report, the cover design, is mainly the work of Elaine Marsh, many thanks to her for all the effort she has put into this.

The team led from start to finish on the project, there was no influence or agendas from local services. This research is a true reflection of the initial instigation by S.P.C.P.

All the team will be involved in how to make the best use of the findings, by lobbying for the changes that the local community has identified.

Methodology

The data collected for the report was designed to create a “snapshot” of the designated area. It intentionally focused upon existing buildings in the area, existing facilities and potential needs, wants and concerns in the community.

The process used by the group is called “participative rapid appraisal”, through a “snowball effect” of collecting the data by the community researchers interviewing their family and friends firstly and then “rolling out” from there into the wider community.

Every questionnaire conducted was by interview and questionnaires were never given out for people to complete by themselves. The group continually monitored their gathered data on a weekly basis using the COMPASS software to ensure that there was no bias and that the data reflected the local demographics.

All members of the research group attended training which covered the process of integrity, bias, confidentiality, equal opportunities and personal safety prior to carrying out the research.

The venues where interviews were conducted included:
Schools, shops, streets, clubs, bus stops, community venues, sheltered housing, library, nursery, flats, people’s homes etc.

The work was spread around the area and the postcodes of interviewees were recorded and monitored. Through the weekly monitoring, missing areas were targeted to fill in any gaps.

**This research project was carried out between
January and June 2006, including feed back of the
findings to the community.**

Researchers Comments

How did it feel interviewing for the research?

After training, all researchers felt comfortable and confident, and enjoyed the whole experience.

A sense of purpose was felt, and we hoped that something positive would be achieved in the community.

We also felt that it provided the community with a platform to air the issues they felt strongly about.

What concerns were felt?

There were concerns about the time of year the research was undertaken.

The time that individual researchers had available to give to the project.

Some of the questions need refinement when this exercise is undertaken in the future.

That the powers that be would not act upon the research findings.

What do you feel are the overall concerns of the people interviewed?

The community in general have an apathy towards questionnaires i.e. who is going to listen?

High school pupils did not think that adults take any notice of their views. They felt adults provided what they thought was good for them and not what they wanted.

Other comments.

A noble exercise, providing the results of the survey is acted upon.

Some questions were not clear to people and needed explanation. In another research, questions need to be presented more clearly.

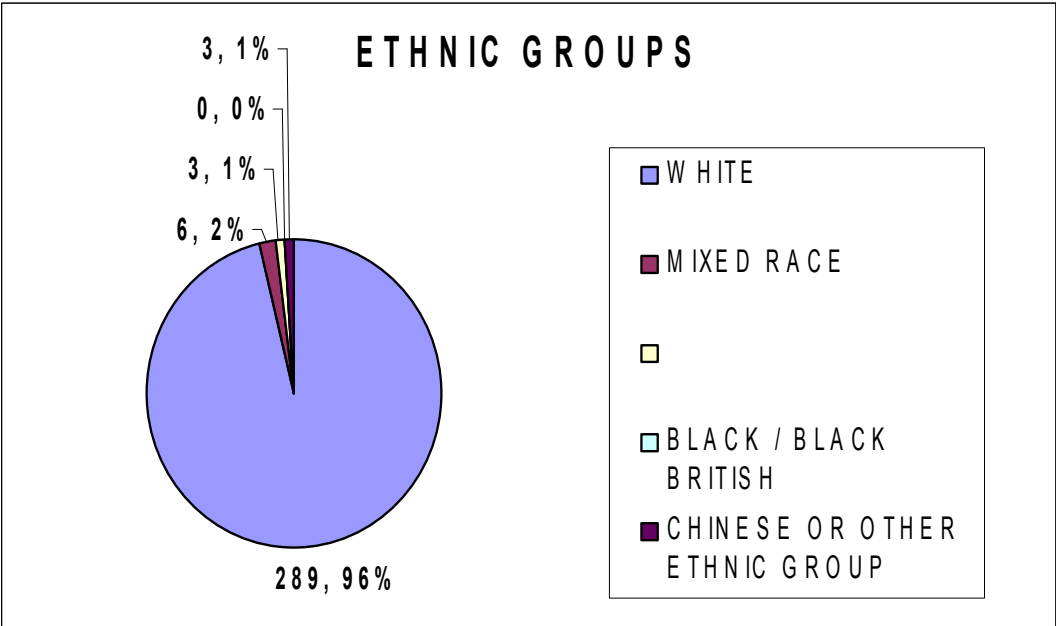
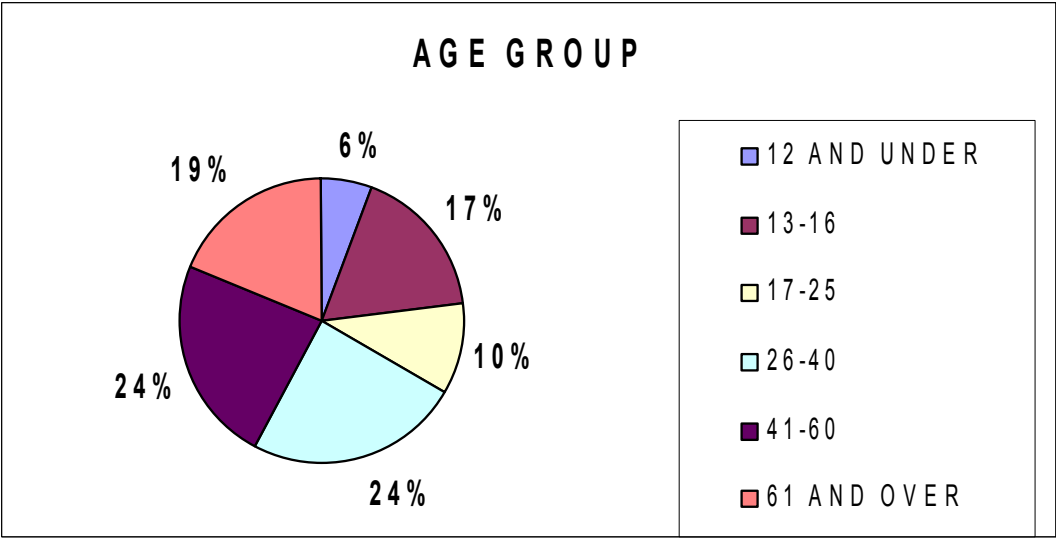
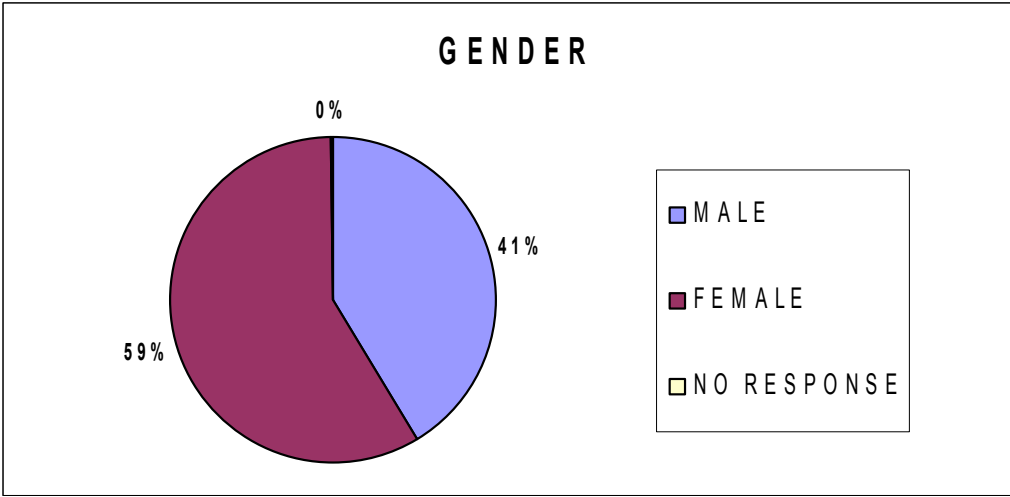
An interesting experience in which I have learned a great deal in an area I had not previously been concerned with.

The training was very useful. It was disappointing that there were no younger people involved in the research.

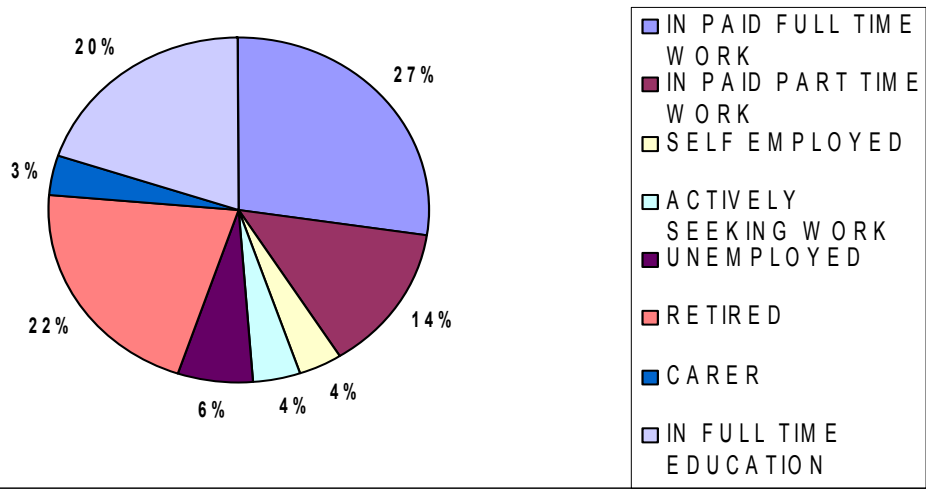
Funny stories

After I had done an interview, I forgot my wife and left her at the shops. (I lost my brownie points for a week)

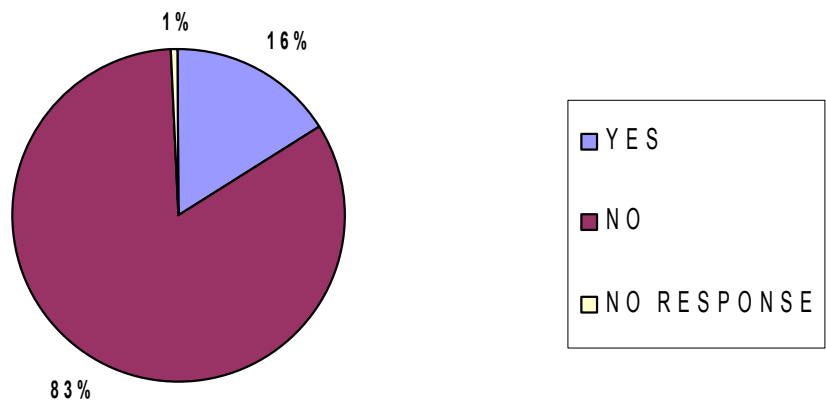
One person interviewed was hard of hearing and I had to keep repeating myself, she would say "funny" and I would have to correct her and say "no, sunny!". I would say "car park" and she said "tart" (as in baking). We both had a good laugh.



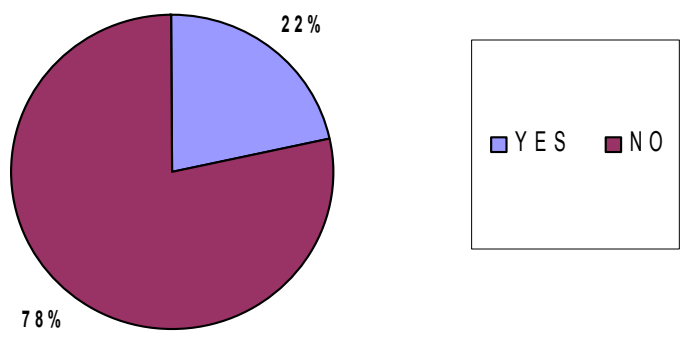
EMPLOYMENT



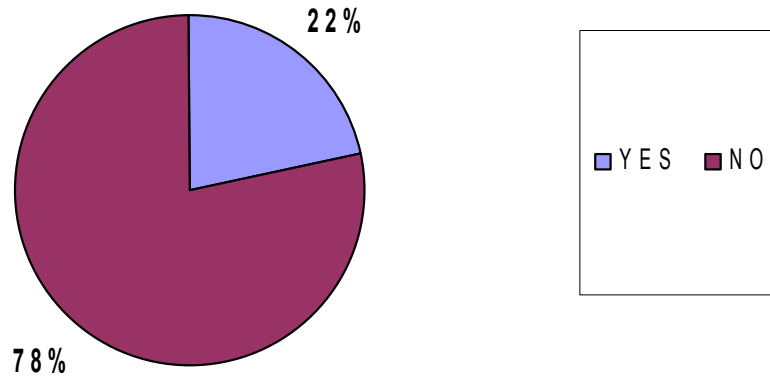
DO YOU HAVE A DISABILITY?



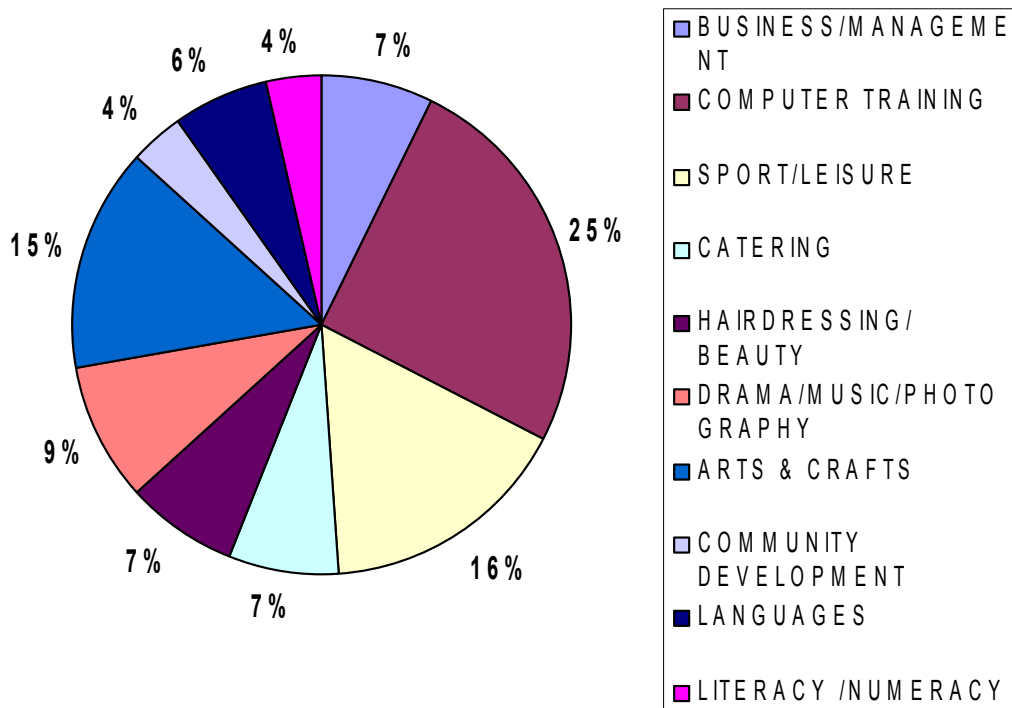
ADVICE ON LEARNING & WORK REQUIRED



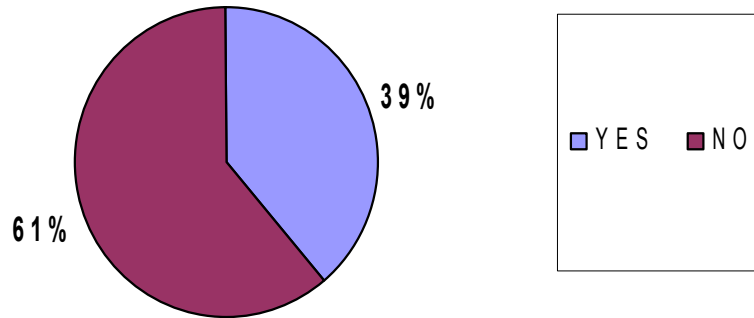
AWARE OF JOB CLUB AT ST MARYS



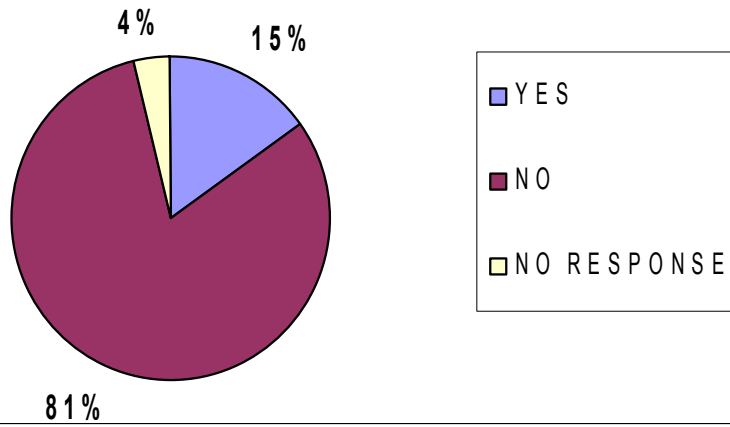
COURSES



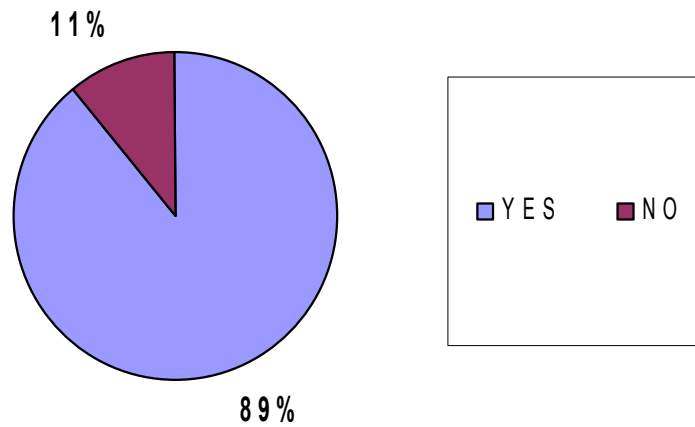
AW ARE OF CHURCH SERVICES AT ST MARYS



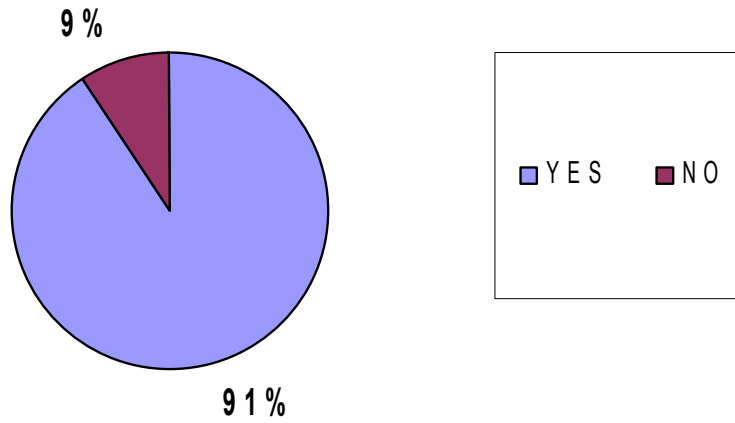
WOULD YOU USE CRECHE FACILITIES



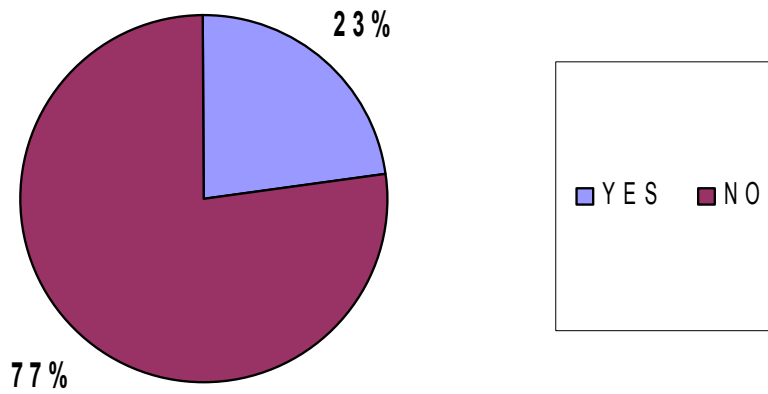
CONCERNED ABOUT DOG FOULING



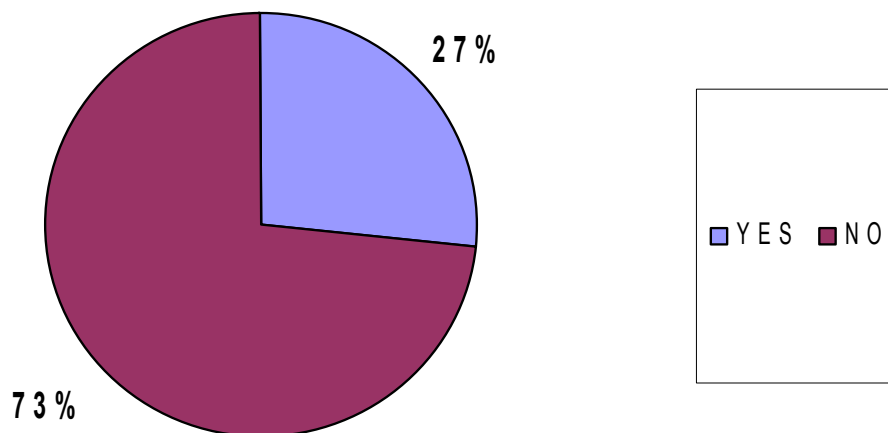
A NEED FOR DOG BINS



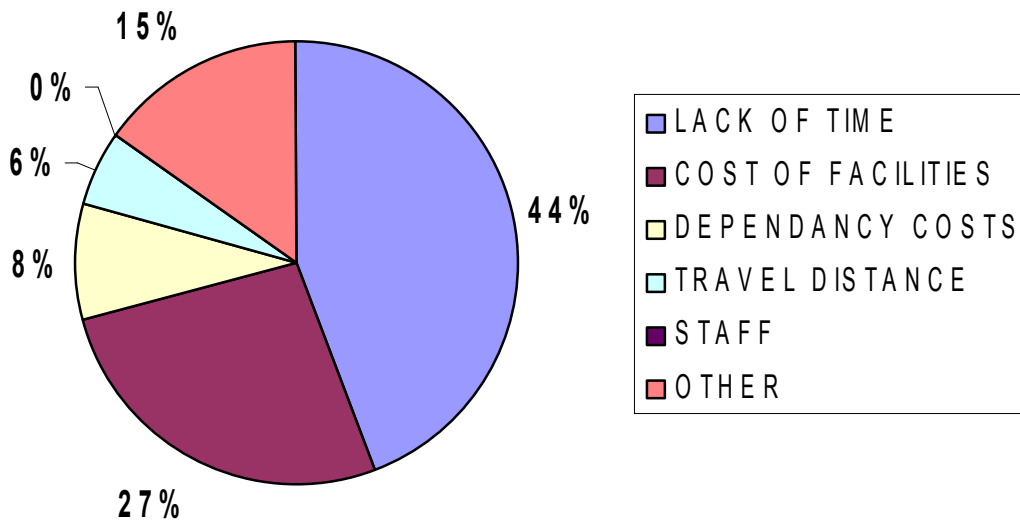
ARE GREEN SPACES POTENTIALISED



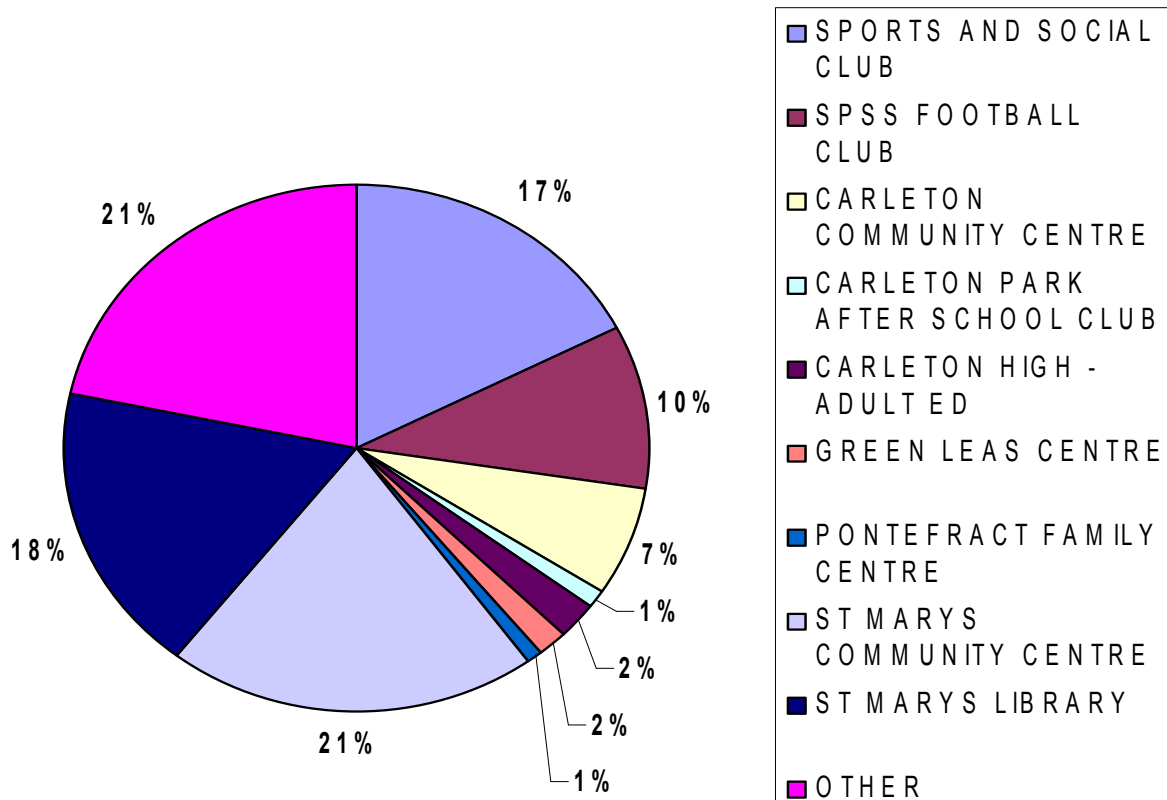
WOULD YOU LIKE TO BE INVOLVED IN FUTURE DEVELOPMENTS?



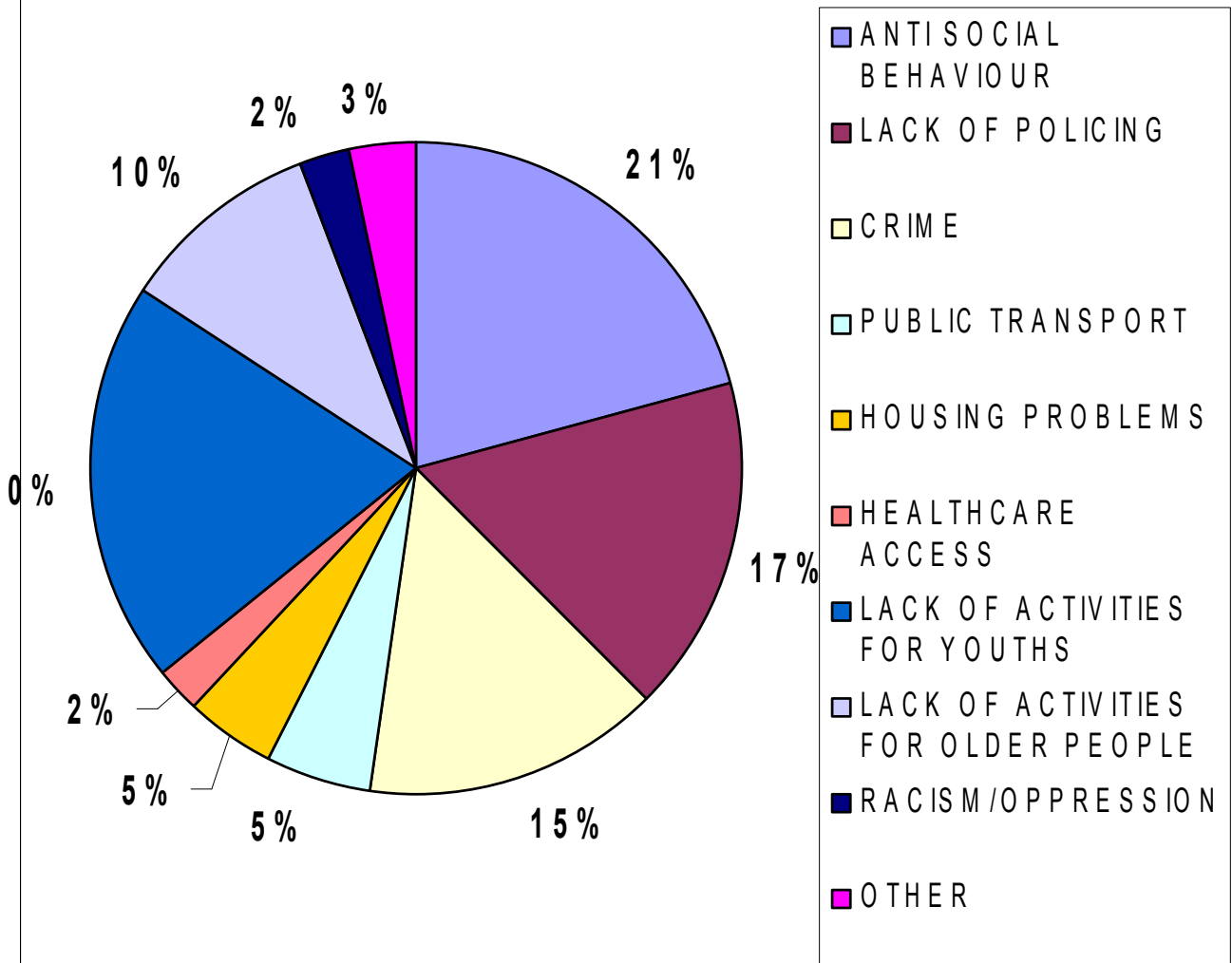
REASONS FOR NOT JOINING IN LOCAL ACTIVITIES



LOCAL FACILITIES USED

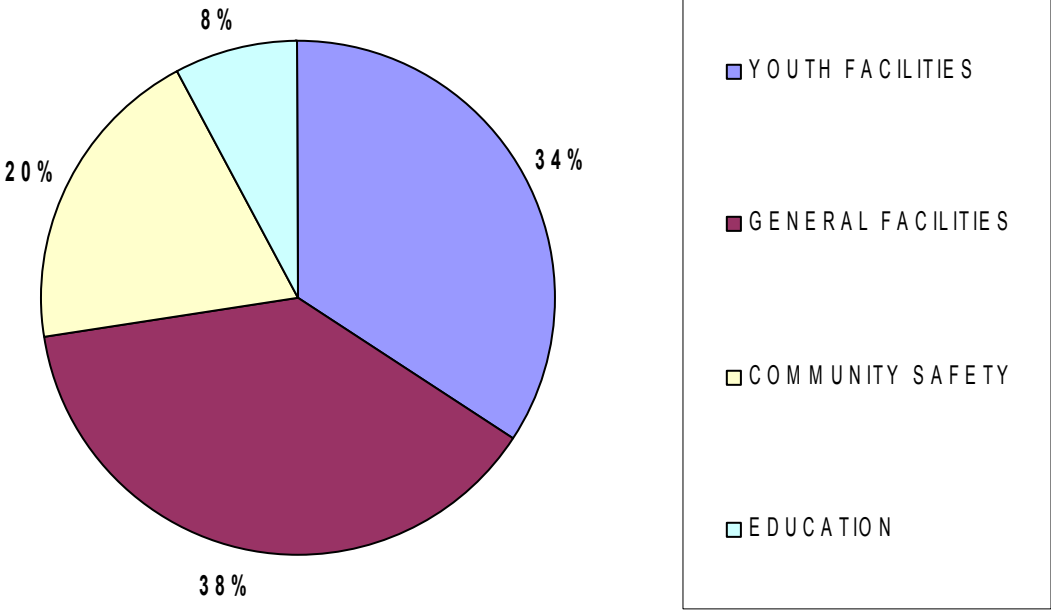


THE MAIN PROBLEM AREAS IN THE COMMUNITY

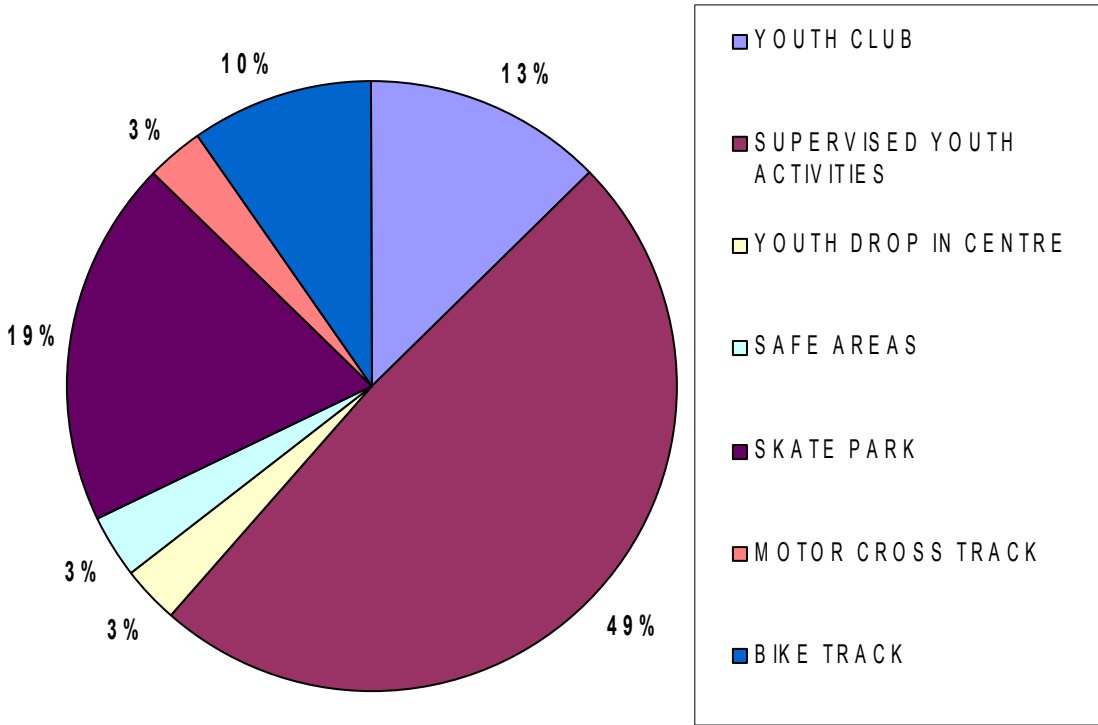


Analysis of Question 14

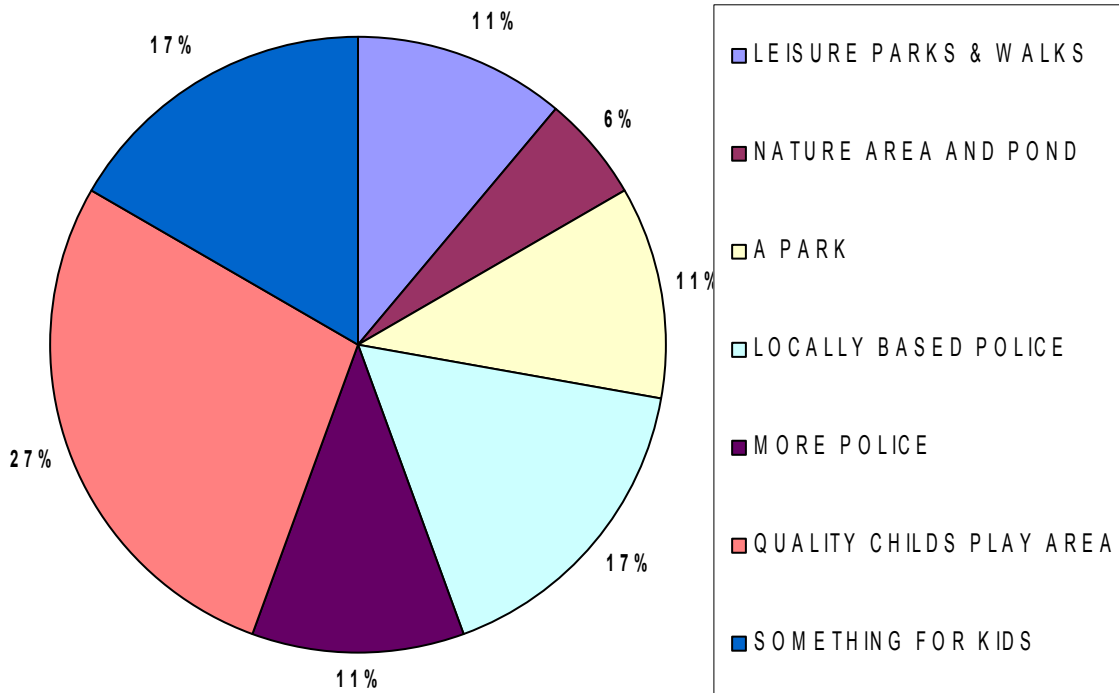
WHAT FACILITIES DO YOU REQUIRE IN YOUR COMMUNITY



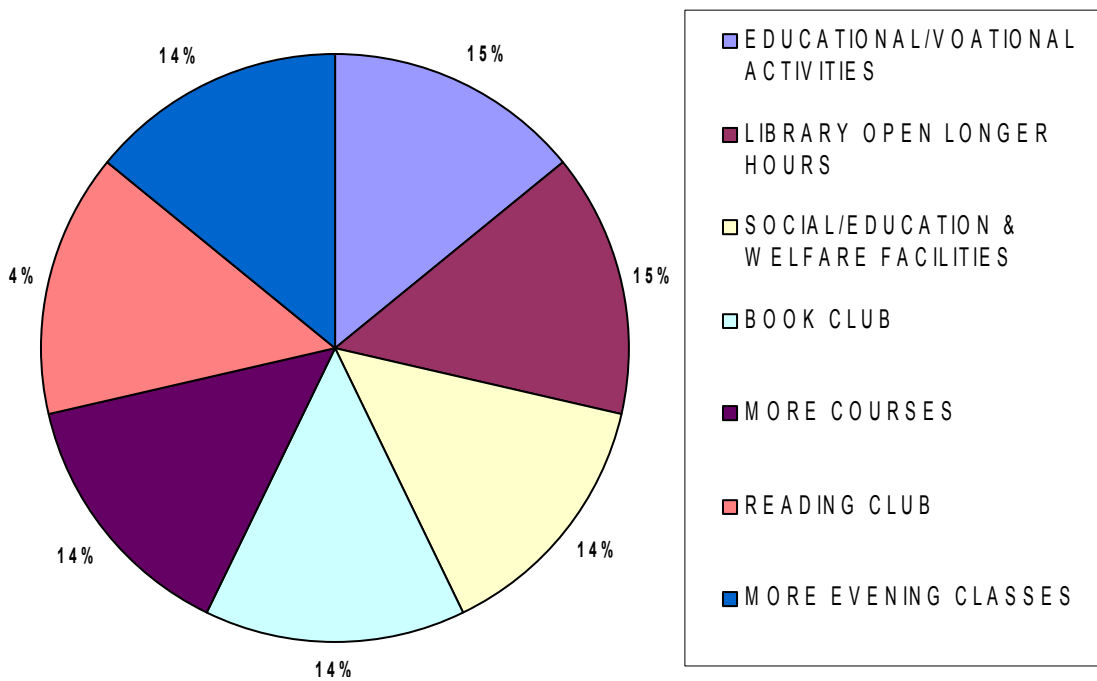
YOUTH FACILITIES BREAKDOWN



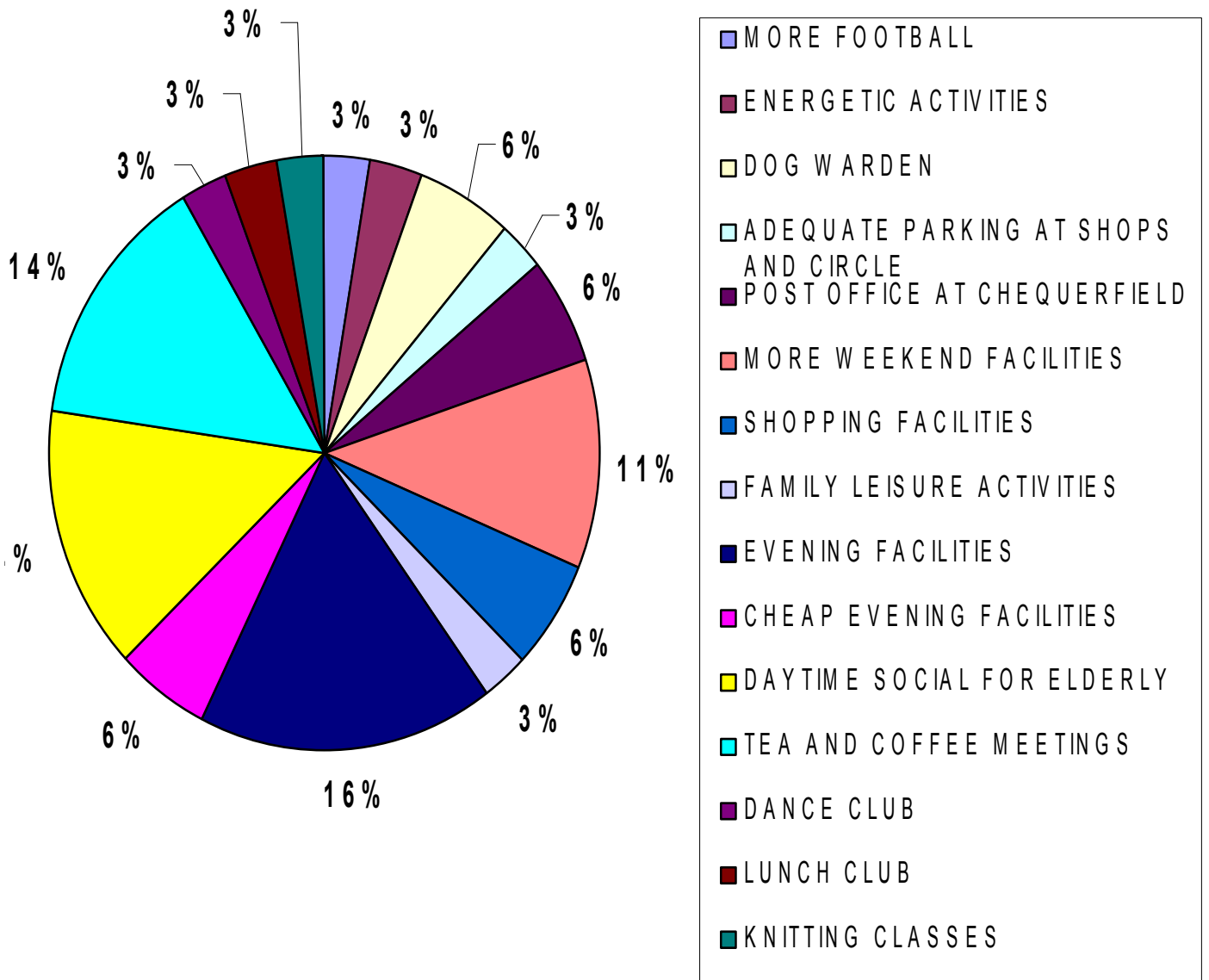
COMMUNITY SAFETY BREAKDOWN



EDUCATION NEEDS BREAKDOWN

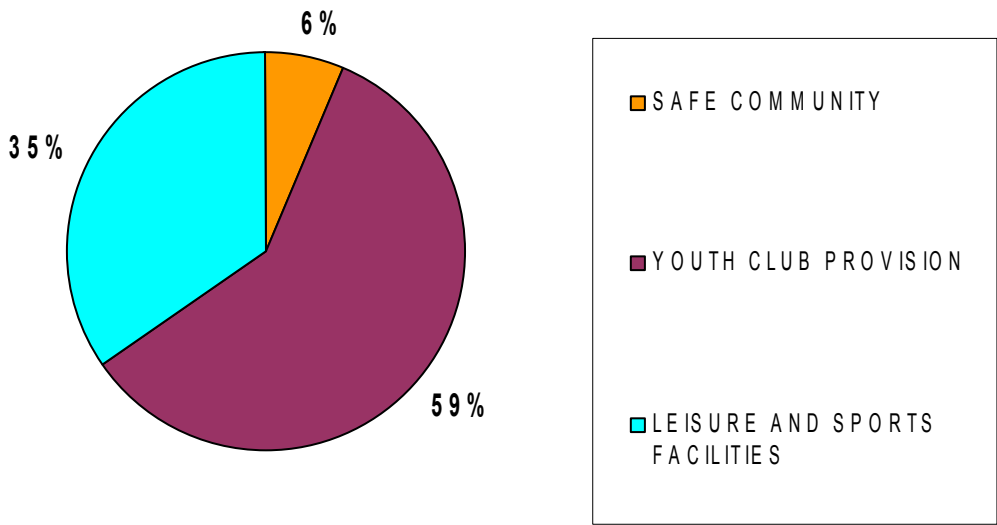


GENERAL FACILITIES BREAKDOWN

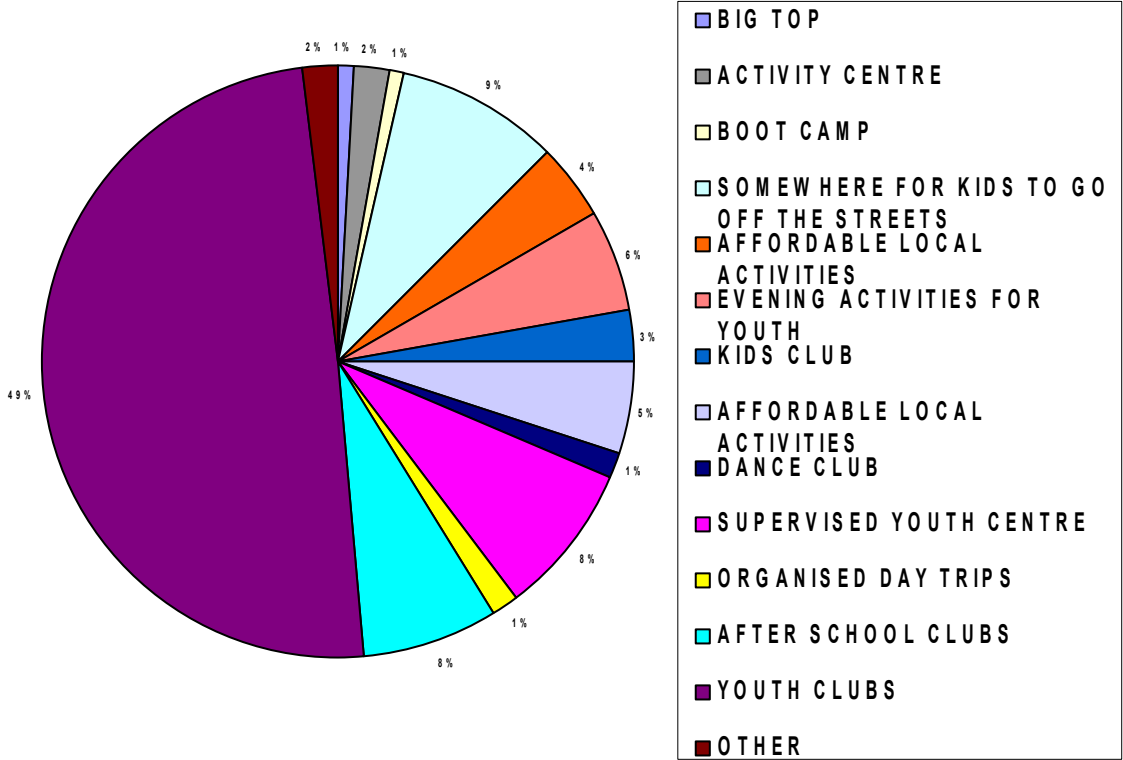


Analysis of Question21

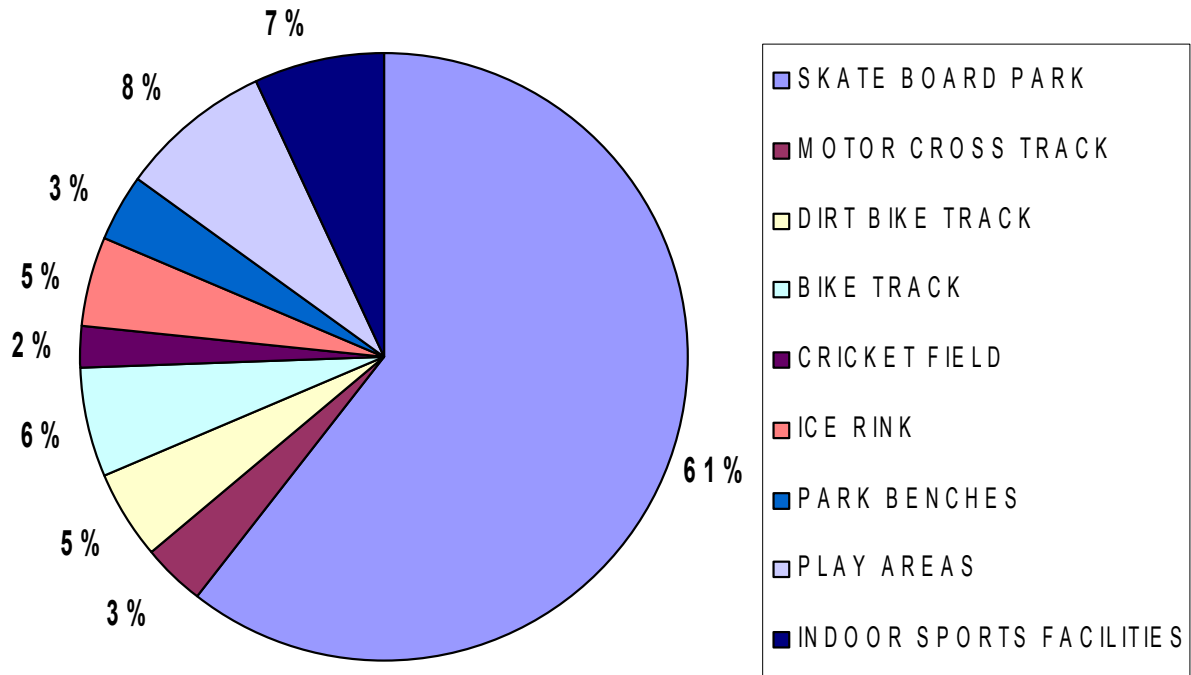
WHAT YOUTH PROVISION IS REQUIRED?



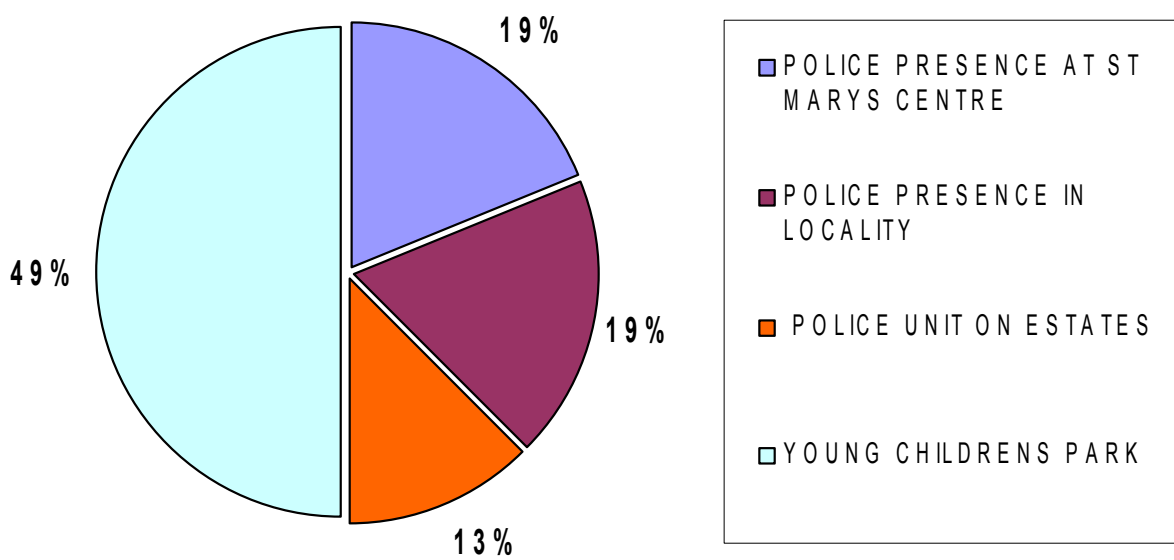
YOUTH CLUBS & CENTRES



LEISURE AND SPORTS FACILITIES



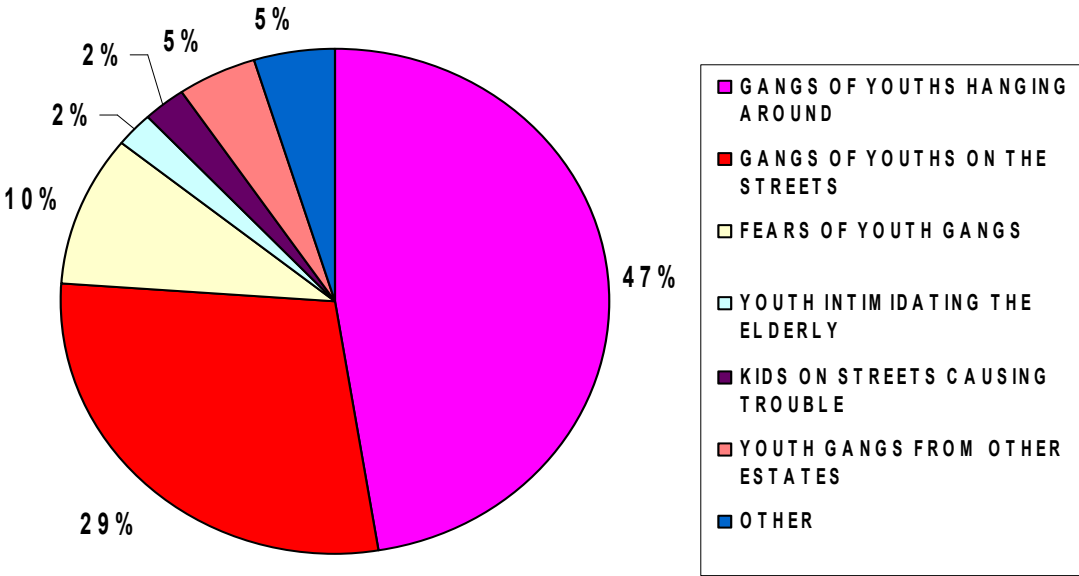
SAFE COMMUNITY



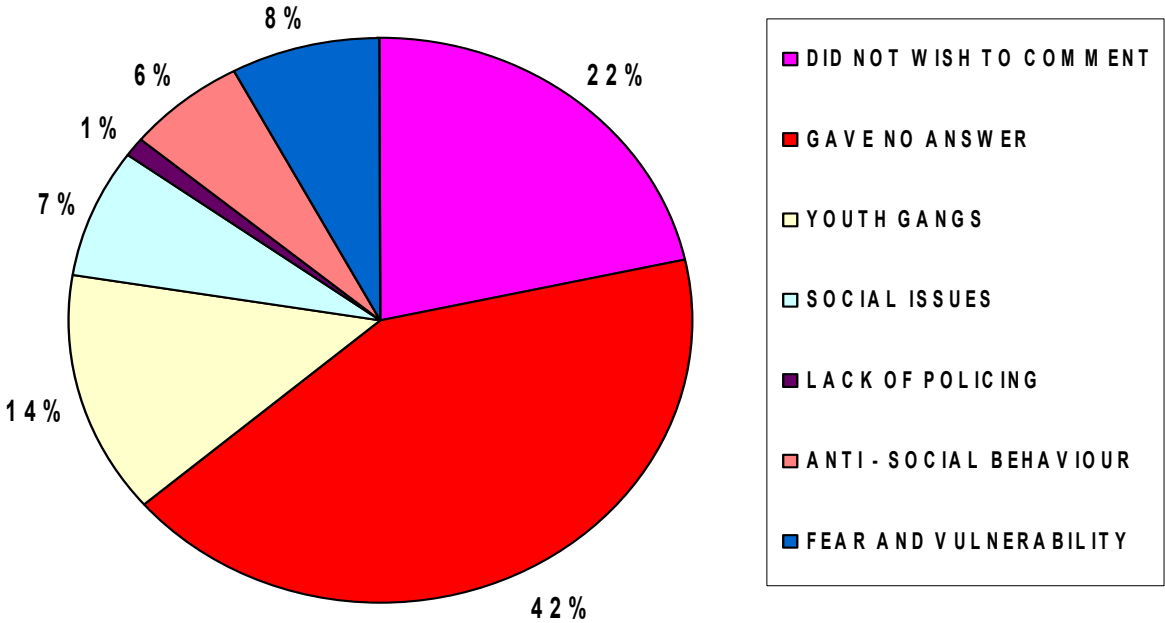
Analysis of Question 23

**RESULTS FOR SURVEY ON NOT FEELING SAFE
IN THE COMMUNITY**

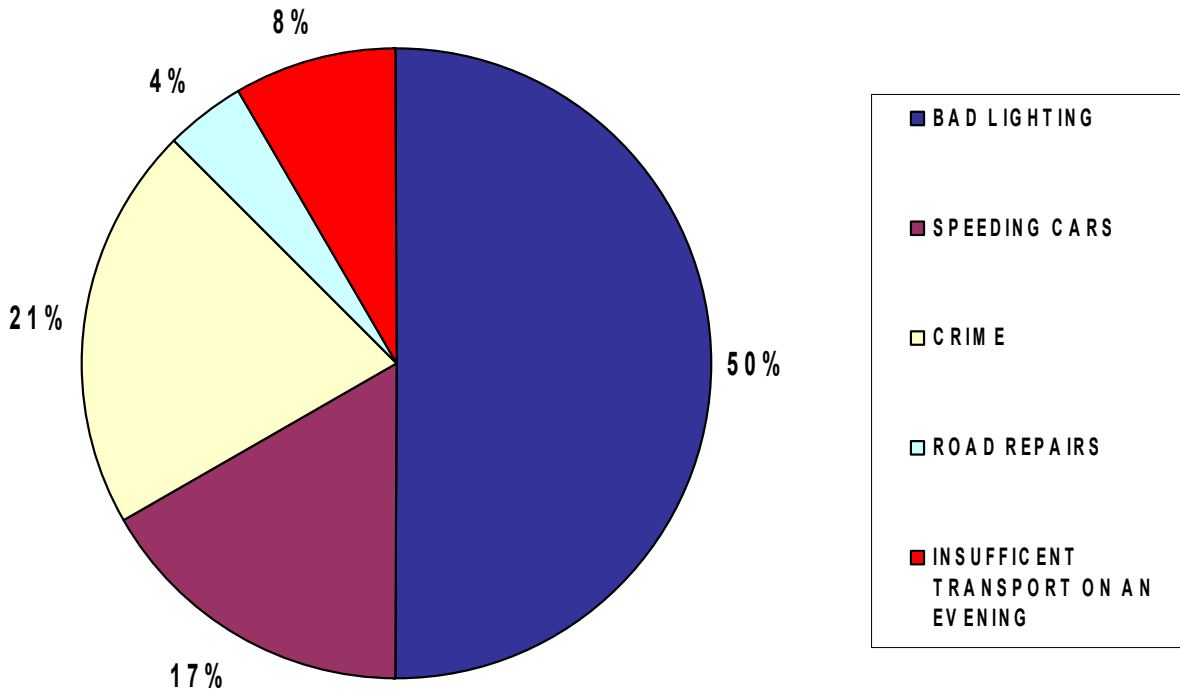
YOUTH GANGS BREAKDOWN



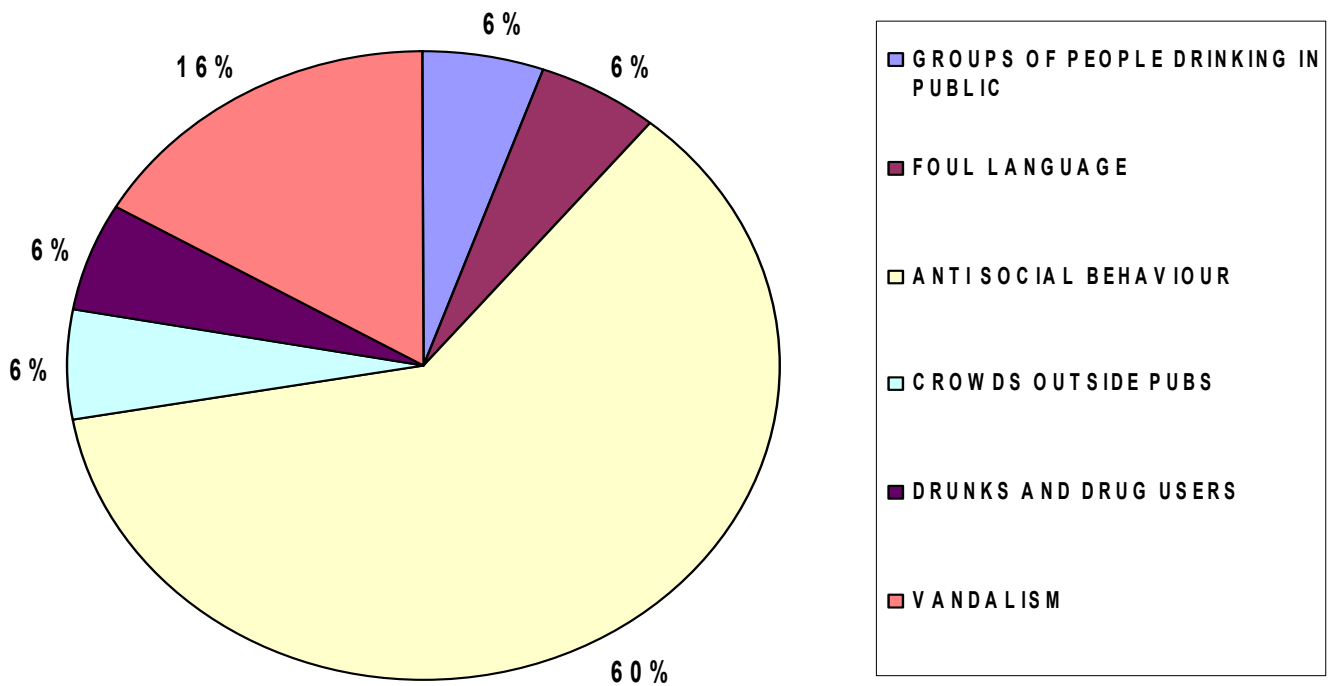
**WHY DO YOU NOT FEEL SAFE IN YOUR
COMMUNITY?**



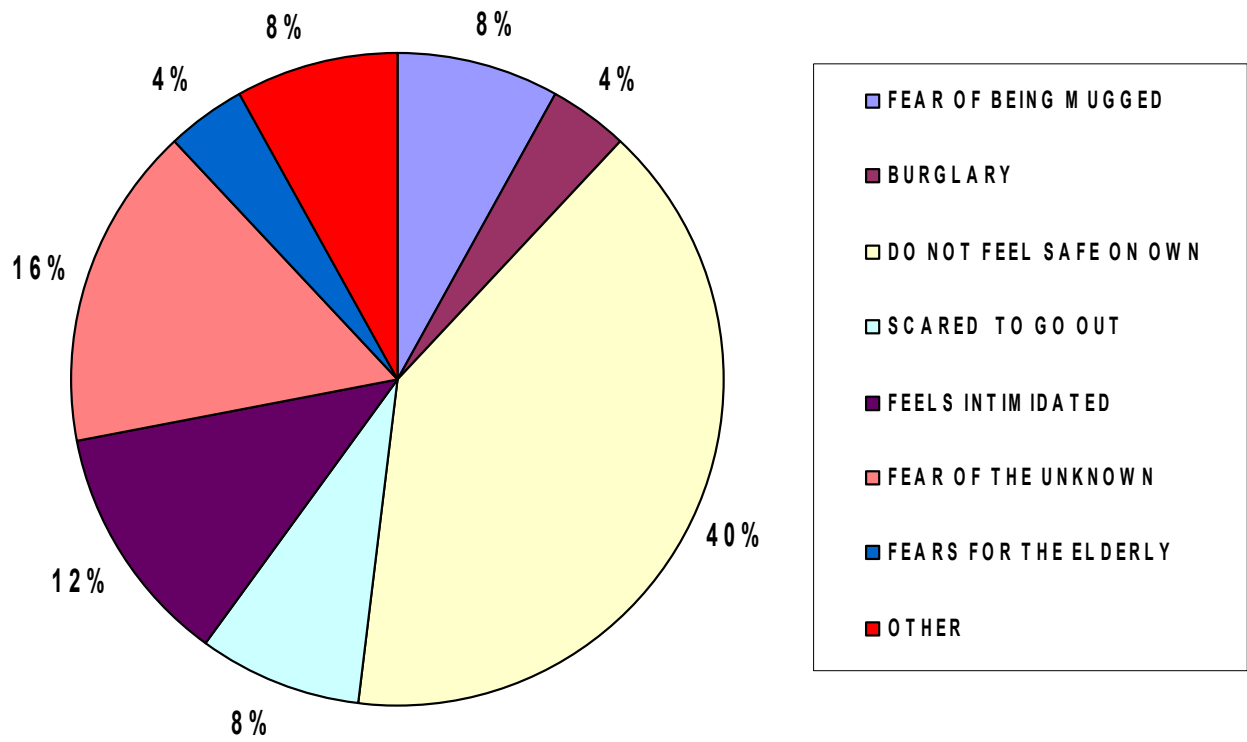
SOCIAL ISSUES BREAKDOWN



ANTI-SOCIAL BEHAVIOUR BREAKDOWN



FEAR AND VULNERABILITY BREAKDOWN



Recommendations

Following the analysis of CRISP3, the research team would like to make the following recommendations:-

- 1 To improve youth facilities the Youth Service needs to be aware that:-
 - Green Leas and the Pontefract Family Centre appear to be underused because of a lack of advertising, resulting in young people not being aware of these facilities.
 - Youth Clubs appropriate for the 11-18 age range professionally staffed are needed.
 - A skate board park and cycle track has been requested.
- 2 Anti-social behaviour, lack of policing and crime are major areas of concern. More education of the young and awareness of the facilities available for the youth are required to help address this problem. Better lighting, Community Officers based in the area and more policing is required to support those who feel vulnerable and afraid.
- 3 St. Mary's Community Centre is being well used by those interviewed but more facilities need to be available in the evenings and at weekends for education and leisure.
- 4 If local usage of facilities is to be increased – the cost of those facilities needs to be considered.
- 5 In order to make full use of the facilities – transport around the area needs to be considered at specific times.
- 6 St. Mary's Church needs to make people aware of their continuing presence by affixing a board to the wall, advertising the Church entrance and giving service times and a contact number.
- 7 In response to the amount of concern expressed by the local community concerning dog fouling in the area – it is proposed that dog wardens should be appointed with the power to enforce the legal position on dog owners who allow their pets to foul the area. More dog bins are required as a matter of urgency.
- 8 The existing green areas need to be made more inviting and environmentally friendly, if they are to be used to their full potential.

Conclusion

The production of CRISP3 has been an exciting and challenging project for the research team, who have all worked well together, with each member having their own individual gifts to offer.

Much has been learnt at a personal level and as a group, thus providing a bank of knowledge which will be of great use for future research in the area.

During the research process contacts have been made, with trust being built up in the community. This 'snapshot' of the community will be used to inform the local authority and other professional bodies of the fears, needs and aspirations of the people of South Pontefract.

South Pontefract Community Partnership

CRISP3 is to be presented at the A.G.M of the S.P.C.P.

When following discussion the way forward will be considered. The research group suggests that the following proposals be considered.

- 1 The S.P.C.P. lobbies for dog wardens to patrol the area and the provision of extra dog bins throughout the area.
- 2 The S.P.C.P. lobbies for the revitalisation of the green spaces in the area – with especial reference to Pease Field and its development for the use of the whole community

Review of research software COMPASS

The Set Up

Whilst the questionnaire can be set up with basic pc skills, it was made difficult by the fact that it cannot be changed once the questions have been put in, if mistakes are made, or simply to re-phrase a question.

The Input

Data Input was relatively simple, easy to use for people with basic pc skills. Interview comments made can be recorded easily, but cannot be summarised in the analysis like the other questions can.

The Analysis

The Data Analysis process was quite easy to do. However the presentation options and limited ability to change data, left an end product suitable only for use within the group, and not of a quality that would be suitable for publication or presenting to the public.

To produce charts and graphs and charts suitable for publication, it would need lots of work with advanced pc skills, to move the information and produce in another programme.

Glossary of Terms

SPCP	- South Pontefract Community Partnership
CRiSP	- Community Research in South Pontefract
SRB	- Single Regeneration Budget
NRF	- Neighbourhood Renewal Fund
EWPCCT	- Eastern Wakefield Primary Care Trust
COMPASS	- Research software

APPENDIX

QUESTIONNAIRE

1. Gender
 - Male
 - Female

2. Which age group are you in?
 - 12 and under
 - 13-16
 - 17-25
 - 26-40
 - 41-60
 - 60 and over

3. Date of interview

4. Where interviewed

5. Postcode of interviewee - WF8

- 6 Initials of interviewer

7. Could you tell me which of the following groups you most closely identify with?
 - White
 - Mixed heritage/race
 - Asian or Asian British
 - Black or Black British
 - Chinese or other ethnic group

8. Which of the following best describes your present employment position?
 - In paid full time work
 - In paid part time work
 - Self employed
 - Actively seeking work
 - Unemployed
 - Retired
 - Carer
 - In full time education
 - Other

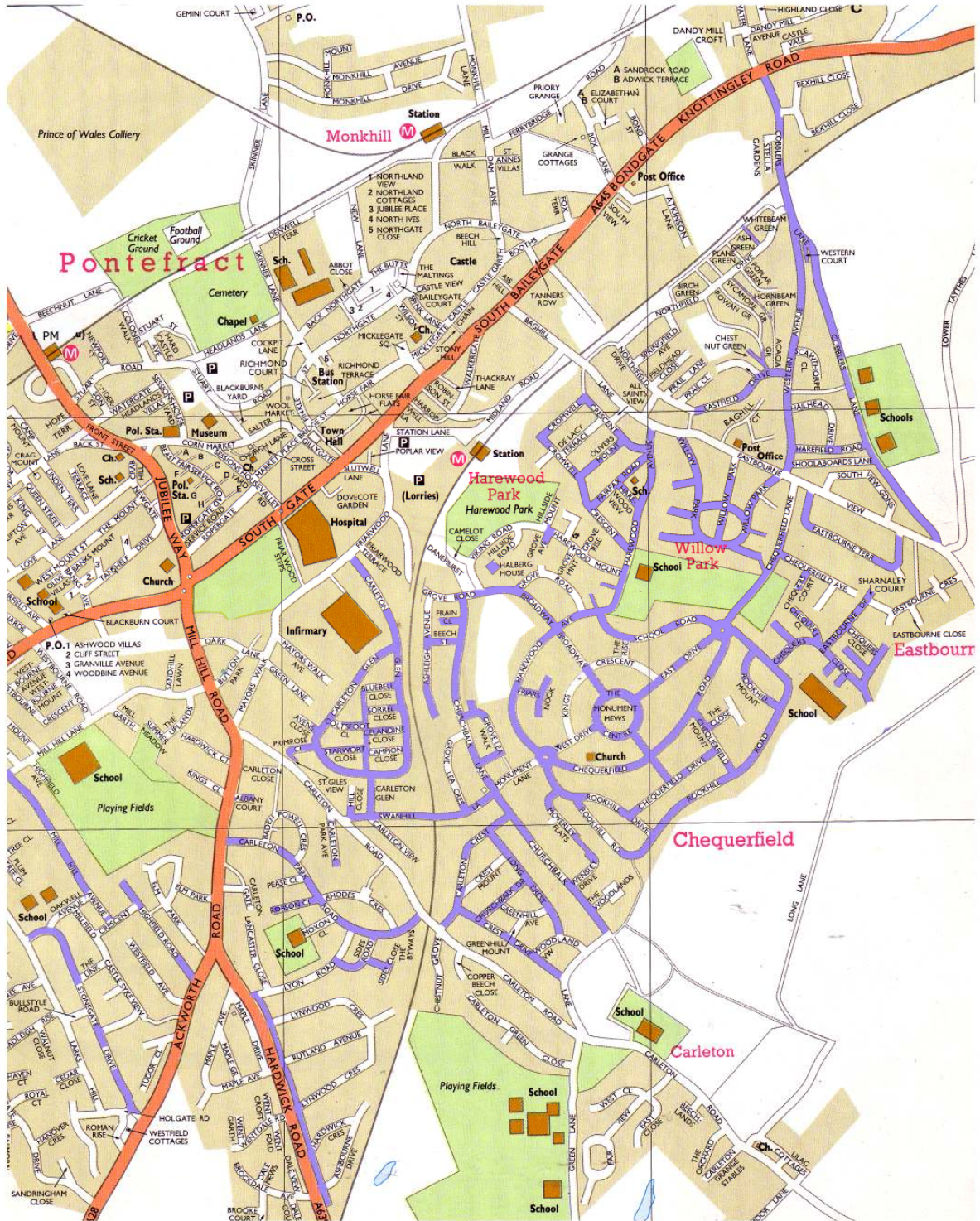
9. Do you consider yourself to have a disability?
 - Yes
 - No

10. Would you like advice about learning and work?
 - Yes
 - No

11. Are you aware of the job club at St Mary's?
 Yes
 No
12. If you wanted to do a course, which areas of education would you be interested in?
 business/management courses
 computer training
 sport/leisure e.g keep fit
 catering/cooking
 hairdressing/beauty
 drama/music/photography
 arts and crafts
 community development training
 languages including introduction
 English/maths Level 1 - GCSE
13. What local facilities do you already use?
 South Pontefract Sports and Social Club
 SPSS Community Amateur Football Club
 Carleton Community Centre(any activities)
 Carleton Park After School Clubs
 Carleton High School - adult ed. classes
 Green Leas Young People Centre
 Pontefract Family Centre
 St Mary's Community Centre
 The Library, St Mary's
 Other
14. What extra facilities would you like to see provided in the area?
 At St Mary's
 Elsewhere in the area
15. Do you know that there are still church services at St Mary's?
 Yes
 No
16. What would prevent you joining in local activities?
 lack of time
 cost of facilities
 dependency costs
 travel distance to far
 staff
 other
17. Would the crèche at St Mary's make a difference to your use of the centre?
 Yes
 No

18. What do you think is the MAIN problem in this community?
- anti-social behaviour
 - lack of policing
 - crime
 - public transport issues
 - housing problems
 - difficult healthcare access
 - lack of activities for youths
 - lack of activities for older people
 - racism/oppression
 - other
19. Are you concerned about dog fouling in the area?
- Yes
 - No
20. Is there a need for extra dog bins?
- Yes
 - No
21. What extra youth provision would you like to see in the area?
22. Are the green spaces in your area used to their full potential?
- Yes
 - No
23. Do you feel safe in your community, especially at night? If not, why not?
- Yes
 - No
24. Would you like to be involved in future developments? Would you like to be contacted?
- Yes
 - No

Areas where the research was conducted



Source: Wakefield and District street map

Postcode	Roadname	Postcode	Roadname
WF8 1DP	Horsefair	WF8 2QP	Carleton Crest
WF8 1ET	Paradise Fields	WF8 2QQ	Churchbalk Lane
WF8 1QU	Robinson Street	WF8 2QR	Carleton Crest
WF8 2AD	Ashleigh Avenue	WF8 2QU	Long Crest
WF8 2AF	Harewood Avenue	WF8 2QW	Churchbalk Lane
WF8 2AG	Harewood Avenue	WF8 2QZ	Churchbalk Drive
WF8 2AH	School Road	WF8 RA	Crest Drive
WF8 2AJ	School Road	WF8 2RL	Grove Lea Walk
WF8 2AN	East Drive	WF8 2RQ	Wensley Drive
WF8 2AQ	Harewood Avenue	WF8 2RT	Carleton Glen
WF8 2AR	Broadway	WF8 2RU	Carleton Glen
WF8 2AS	Broadway	WF8 2RX	Carleton Glen
WF8 2AT	Broadway	WF8 2RY	Coltsfoot Close
WF8 2AY	The Circle	WF8 2RZ	Avens Close
WF8 2AZ	Friars Nook	WF8 2SB	St. Giles View
WF8 2BG	Chequerfield Road	WF8 2SE	Swanhill Lane
WF8 2BH	Chequerfield Road	WF8 2SG	Swanhill Lane
WF8 2BN	Chequerfield Mount	WF8 2SH	Starwort Close
WF8 2BP	Chequerfield Drive	WF8 2SJ	Campion Close
WF8 2BQ	Chequerfield Road	WF8 2SL	Celandine Close
WF8 2BS	Chequerfield Drive	WF8 2SQ	Primrose Close
WF8 2BT	Rookhill Drive	WF8 2SU	Willow Park
WF8 2BU	Rookhill Drive	WF8 2SX	Willow Park
WF8 2BW	Rookhill Mount	WF8 2SY	Willow Park
WF8 2BX	Moverley Flatts	WF8 2SZ	Willow Park
WF8 2BY	Rookhill Road	WF8 2TD	Chequers Close
WF8 2BZ	Rookhill Road	WF8 2TE	Chequers Close
WF8 2DA	Rookhill Road	WF8 2TF	Chequers Close
WF8 2DD	Rookhill Road	WF8 2TS	Halberg House
WF8 2DE	Rookhill Road	WF8 2TY	Grove Avenue
WF8 2DF	Stumpcross Way	WF8 2UD	Hillside Mount
WF8 2DP	Ash Green	WF8 2UT	Cranbrook Way
WF8 2DT	Poplar Green	WF8 3PN	Sides Road
WF8 2DU	Sycamore Green	WF8 3PP	Carleton Park Road
WF8 2EB	Springfield Avenue	WF8 3PZ	Robson Close
WF8 2EG	Cromwell Crescent	WF8 3QE	Albany Court
WF8 2EJ	Cromwell Crescent	WF8 3QY	Hardwick Road
WF8 2EL	Cromwell Crescent	WF8 3RH	Carleton Park Avenue
WF8 2EP	Cromwell Crescent	WF8 4BU	Hardisty Drive
WF8 2EQ	Olivers Mount	WF8 4EP	Kingsmead
WF8 2ES	Harewood Avenue	WF8 4EQ	Love Lane
WF8 2ET	Western Avenue	WF8 4JG	Highfield Avenue
WF8 2EU	Western Avenue	WF8 4LJ	Highfield Road
WF8 2EZ	Eastfield Drive	WF8 4LT	Stonegate Drive
WF8 2HG	Eastbourne Terrace	WF8 4LW	Mill Hill Avenue
WF8 2HL	Eastbourne Drive	WF8 4QX	St. Michaels Avenue
WF8 2HN	Cobblers Lane		
WF8 2LG	Knottingley Road		
WF8 2PY	Dulverton Rise		

South Pontefract Community Partnership

C/o St Mary's Community Centre

The Circle

Chequerfield

Pontefract

West Yorkshire

WF8 2AY

Telephone: 01977 705341